

MINISTRY OF INTERIOR,  
DECENTRALISATION  
AND E-GOVERNMENT



GENERAL SECRETARIAT  
FOR GENDER EQUALITY

## **SOS HOTLINE - 15900**

The General Secretariat for Gender Equality announced the launch of the **SOS - 15900- hotline** on March 11<sup>th</sup>, 2011.

The SOS hotline is addressed to all women victims of violence. It is nationwide and operates **24 hours a day**, 365 days a year, with local charge.

The hotline is operated by psychologists and social workers who will provide immediate assistance in emergencies and urgent incidents of violence. The operation of the SOS hotline offers information and telephone counseling to victims of all forms of gender-based violence.

Apart from the hotline, victims may also use the e-mail address [sos15900@isotita.gr](mailto:sos15900@isotita.gr) for assistance and counseling.

The operation of the service will be communicated to the public through a social message entitled "[The last time](#)" run by major TV stations.

The operation of the SOS hotline is part of a Programme financed by the National Strategic Reference Framework (NSRF) which includes the establishment of Counseling Centres and Shelters in the capitals of the thirteen Regions of the country, as well as a campaign to raise public awareness and prevent violence against women.

The SOS hotline and other actions to prevent and address violence against women constitute a central pillar of the National Programme for Substantive Gender Equality 2010-2013 officially announced in September 2010